

Raymond Sozzi

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What is Situational Leadership?

- Different situations call for different types of leadership
 - Most mergers need a sensitive negotiation at the helm, whereas many turnarounds require a more forceful authority
 - You'll learn why adapting leadership styles to team members based on their key goals and tasks is so important and why knowing when to delegate, support, or direct is critical
 - □ Laissez-faire a hands off style



- Visionary
 - □ Inspire people
 - □ Align performance and strategy with the vision
 - □ Change catalyst encourage people to innovate
 - □ Requires self-awareness, self-confidence
 - Appropriate when changes require a new vision, or, when clear direction is needed



- Coaching
 - □ Connects what a person wants with organizational goals
 - □ Help people to establish plans for achieving goals
 - Appropriate when an employee improve performance by building long-term capabilities
 - □ Guide people to create their own solutions in moving forward



Affiliative

- Nurture personal relationships between people
- □ Focus on praise for their people
- $\hfill\square$ To / she heal rifts in a team
- □ Empathy, teamwork and collaboration
- □ Foster friendly interactions / avoid confrontation



Democratic

- □ Values peoples input and get commitment through participation
- □ Create a sense of harmony within the team
- Decision making occurs through consensus
- □ Empathy, teamwork, and collaboration
- □ Influence

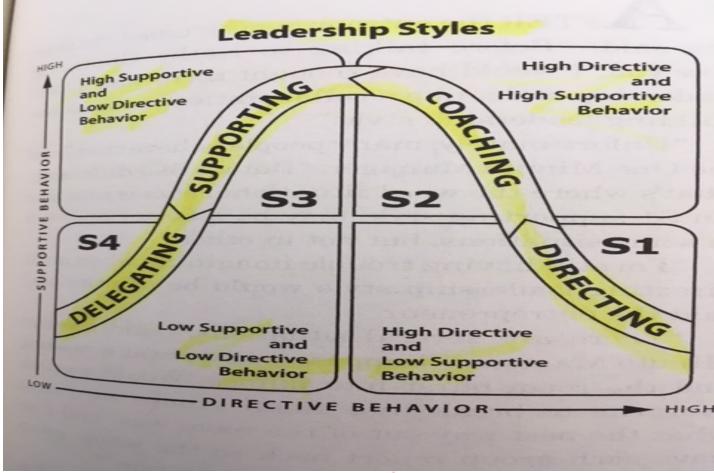


- Pacesetting
 - □ Meets challenging and exciting goals
 - □ More focused on the goals than people
 - □ Get high quality results from a motivated and competent team
 - □ Self-awareness, empathy, self-control, achievement drive
 - □ Apply continual high pressure to achieve goals



- Dictatorial
 - Clear direction in a crisis
 - Demand immediate compliance
 - □ Kick start a turnaround
 - □ Dealing with a problem employee
 - □ Keep tight control, preferring not to delegate





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The Difference Between

Boss

Demands Relies on authority Issues ultimatums Says "I" Uses people Takes credit Places the blame Says "go" My way is the only way

Leader

Coaches Relies on goodwill Generates enthusiasm Says "we" Develops people Gives credit Accepts the blame Says "Lets go" Strength in numbers